

# **Volunteer Newsletter**



Bummer 2015 <u>F</u>dition

### CAPE LOOKOUT NATIONAL SEASHORE WELCOMES THREE NEW CHIEFS!

Last year, Cape Lookout National Seashore (CALO) lost three valuable team members, Management Assistant Wouter Ketel, Chief of Visitor & Resource Protection Barry Munyan, and Chief of Resource Management Michael Rikard. As with any losses and retirements, CALO looked far and wide to find the next generation of leaders to fill these key roles in the park.

Over the last few months, Superintendent Pat Kenney had applications from all over the National Park Service in reference to each position. After reviewing dozens of applications and phone calls, Superintendent Kenney selected Chief of Interpretation B G Horvat, Chief of Law Enforcement Jill Jaworski, and Chief of Resource Management Jeri De Young. Each of them brings years of knowledge, experience, new ideas, and the drive to better CALO.



BG has worked at several other NPS units including Pinnacles National Monument, Hawaii Volcanoes National Park, Haleakala National Park, Delaware Water Gap National Recreation Area and Badlands National Park. He earned his bachelors from University of Wisconsin-Parkside in Geography.



Jill has worked at several other NPS units during her career with the National Park Service including Wind Cave National Park, Jewel Cave National Park, White Sands National Monument, Great Smoky Mountains National Park, Curecanti National Recreation Area, Black Canyon of the Gunnison National Park and Mount Ranier National Park. In addition she served eight years in the U.S. Army Reserves.



Jeri has worked at several other NPS units during her career with the National Park Service including Sunset Crater Volcano National Monument, Carl Sandburg Home National Historical Site, Wupatki National Monument, the Denver Service Center, and the US Forest Service. Jeri earned her bachelors from Weber State University.

# Cape Lookout

National Park Service
U.S. Department of the Interior

National Seashore North Carolina



#### Mark your Calendar...

2015 Season dates:

September 20-Cape Village VIP quarters close.

October 31-Keepers Quarters and Light Station Visitor Center close.

October 31-Portsmouth Village closes.

2015 Evening at the Cape dates:

July 1, July 2

July 30, 31, August 1

August 27, 28, 29

September 24, 25, 26

October 23, 24

VIP Ideas:

If you have any ideas or suggestions, please let me know at

steven neshkoff@nps.gov.

Always open to fresh ideas to make your experience better.

VIP Photos Needed:

The VIP coordinator is updating its VIP and interpretative files. If you have some favorite pictures of the park, park events, and/or volunteers in action, please send them to Steven Neshkoff@nps.gov.



### **CALO VIP PROGRAM IMPROVEMENTS**

Over the past year, I have learned a tremendous amount of information about running a successful VIP program. From great ideas and recommendations to trying something new and figuring it out that sometimes the old ways work better. Therefore, over the last few months, I have been listening to the dozens of VIPs that come through the park and keeping a list of what you are suggesting. Below are some of these suggestions.

- Orientation of the entire park before starting
- Welcome packet with pictures of where VIPs will be staying
- Detailed descriptions of what each VIP house has to offer
- Volunteer information board in the visitor centers.

These are just a few of the ideas and suggestions. These suggestions are not just driven towards the VIP program, but towards the park as well. Several of your observations have resulted in CALO implementing those ideas.

## **Forgotten soldiers**

Over 70 years ago, Cape Lookout was a focal point of protecting our nation's shoreline and shipping lanes. Between 1942 and 1944, four different coastal artillery units served at Cape Lookout. By braving the cold and enduring blowing sand, and hot summers, they did their part during World War Two.





# I AM LOOKING FOR A FRONT END TO A 1965 STUDEBAKER. WAS WONDERING IF YOU HAD ONE?

Over the last 50 years, Cape Lookout National Seashore has been trying to ensure that our barrier islands are healthy, safe, and free of any sorts of trash. What does that have to do with a 1965 Studebaker? Before Cape Lookout was an official national park, folks from around eastern North Carolina had an unwritten rule concerning vehicles back then. If it breaks down, either leave it as it lays or move it next to the other broken down car over there. Which putting them in a line sometimes worked to create a new sand dune. However, over time, those sands move and vehicles reappear. In all, CALO has removed over 2,000 vehicles from our park. Even today, you might come across an engine block, steering wheel, or just a tire.





## Hard Hat Needed.

Over the past month, Harkers Island Visitor Center has been the focal point of getting new outdoor bathrooms built for the visitors. With the newest addition, visitors will have access to utilize the restrooms outside and inside the main visitor center.



## **Students Experience Cape Lookout**

Over the past few months, Cape Lookout had the privilege of helping students from all over North Carolina experience the beauty of the southern outer banks, with the help of the "Ticket –To-Ride" grant and Neighborhood Ecology Corps. Each one helped students from the urban cities of Raleigh to the local schools of Carteret County make their journey to experience and learn what Cape Lookout has to offer.





## VIP HOUSING UPDATES





Pictured above - VIP HOUSE. Newest addition-Two refurbished deck chairs and table. The deck chairs were originally built by VIP Bobby Pleasants. Also, a stone parking lot was added and VIP parking only signs (not pictured). Yes, there is WIFI in this building. Code provided upon arrival.

Pictured above - Inside of the of the VIP Stowage house.

Pictured below are the RV pads for the long term VIPs. RV pads are completed with full hook ups. Yes, there is WIFI in this area. Code provided upon arrival.

Pictured right is the new laundry facility. It has two washer and dryers for the RV pads.





If anyone has any suggestions, tips, or comments on housing, let the VIP Coordinator know. The VIP Coordinator is always trying to improve your stay and comfort.



Volunteer Spotlight It is hard to pick just

one volunteer this edition. Therefore, I would like to put the spot on two sets of VIPs, Ed & Rene Burgess and Jan Tugwell.

Ed & Rene Burgess have been volunteering at CALO for 15 years now and there are no signs of their stopping or slowing down. Year after year, they ensure Portsmouth Village is alive and the visitor experience is nothing but incredible.

Jan Tugwell is that rare gem, she will bail you out at a moment's notice. She is now entering her fourth year at CALO. Typically, you can find her at the cabin camps helping the visitors. But, she stepped up this past spring and filled in at Keepers' Quarters. The park was in pinch to fill an emergency vacancy and she answered the call.

Jan Tugwell







Cape Lookout's Volunteer Newsletter highlights the 150 plus volunteers who contribute their time to the National Park Service at Cape Lookout National Seashore.

#### Editor's name

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## Contributors Cape Lookout Staff

# Comments? Ideas or pictures for upcoming newsletters? Write to:

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Include "Newsletter" in the subject line

#### Web site:

http://www.nps.gov/calo/index.htm

The National Park Service cares for the special places saved by the American people so that all my experience our heritage.

## Cape Lookout Lighthouse gets a face lift!



With the sand, wind, hurricanes, rain, snow, and visitors, the lighthouse will start to show its wear and tear. This past spring, a crew of painters took over a month to give the lighthouse a fresh coat of paint. Why a month? They painted it all by hand. No machines. The lighthouse will be good for at least another few years of visitors and being the gem of the Crystal Coast.

#### Did you know?

The National Park Service and Cape Lookout National Seashore have huge birthdays next year! National Park Service is turning 100 and Cape Lookout is turning 50! Look for big changes next year!